



101 Heartland Blvd.  
Edgewood, NY 11717

Tel 631-254-3030  
Fax 631-254-8697

Dear Kelly,

I wanted to start out by thanking you as a valued supplier. Your excellent customer service and quick order processing ensures that my orders are processed and shipped in expeditious manner.

The excellent products and customer service your company offers us by far exceeds the best any customer may need. The Steelnor continuous bag sealer model number SS1500T-SSC17HD has been working great with no issues for the past two years.

I want to thank you again and keep up the good work.

Sincerely,

Nadir Oktayer  
Production Planer

A handwritten signature in black ink, appearing to read "Nadir Oktayer", is written over the typed name and title.

## **Kelly Steele-SteelNor Systems**

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**From:** Melody Morris [melody@romcantechnologies.com]  
**Sent:** July 23, 2013 11:32 AM  
**To:** kelly@steelnor.com; david@steelnor.com  
**Cc:** 'Toby'  
**Subject:** Romcan Follow-Up

Good Morning,

Toby asked me to send a 'THANK YOU' to you both for your time and assistance last week. That system was purchased by our previous Owner, and was not as familiar to us for the purpose of servicing as we needed it to be. As a result of the help you both provided, Toby was able to service the system and have the customer fully functional in a nominal amount of time.

We tremendously appreciated the exceptional customer service and knowledge that was so kindly provided to us (and in such a timely fashion) and we just wanted to let you know how impressed & appreciative we were!

Kind regards,

*Melody Morris, Business Manager*

**Romcan Technologies Inc.**  
395 Harry Walker Parkway North, Unit 8  
Newmarket, ON L3Y 7B3  
Tel: 905-898-4931  
Fax: 905-895-3093  
[www.romcantechnologies.com](http://www.romcantechnologies.com)

Seed Merchants / Importer / Exporters



**William  
Dam Seeds Ltd**

279 Hwy 8, R R 1, Dundas, On L9H 5E1

December 12, 2006

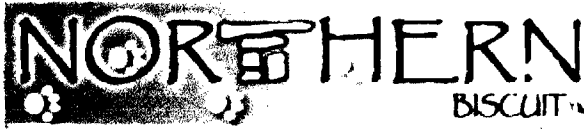
SteelNor Systems  
1000 Wye Valley Road  
Box 157  
Midland, Ontario  
L4R 4K8

Dear Sir or Madam:

In reference with our dealings with above mentioned SteelNor we have been very happy with the product, design and build. We purchased a SS-850-SSC440 sealer and a custom take-away conveyor from David and Kelly. David went out of his way to design a product that met our needs, not a boxed end use, but a flexible end design. The end product is of excellent workmanship; components are built and designed very well and should stand up to years of use. Customer Service has been very good. Kelly is prompt in sending updates and answering any questions we have had. In the past David has designed a custom dual head sealer for us that has run for 5 years with no trouble and the only maintenance to date has been to change the Teflon belts. I would have no problem recommending SteelNor and their products to any one looking for quality sealing units and custom designed machines.

Sincerely,

William A Dam  
William Dam Seeds  
Fax: 905-627-1729; ph 628-6641, e-mail: [willdam@damseeds.com](mailto:willdam@damseeds.com)



Northern Pet Products, Inc. 8-7777 Keele St.  
POB 79097 Concord, Ont., Canada, L4K 1Y7  
905-660-7213 (Tel) 905-660-5363 (Fax)  
[www.northernbiscuit.ca](http://www.northernbiscuit.ca)

April 23, 2009

To Whom It May Concern:

We purchased a continuous band sealer from Steelnor two years ago and it was delivered as promised, on time and on budget. The unit has saved us time and money in our pet treat operation, improving our efficiency. Dave tended to what little service it needed quickly and effectively. Whenever we have needed replacement bands and or adjustments both product and guidance were quickly supplied.

We intend to purchase more equipment from Steelnor in the near future and expect to be equally pleased.

Regards,

Nick Grillo  
CEO  
Northern Pet Products, Inc.

27 NOVEMBER 06

Dear Kelly

This letter is to confirm that we installed one of your SS850 units over a year ago and during that time it has performed perfectly.

Currently we are packing about 700 kgs per week although this is due to increase

If you need any more information please don't hesitate to contact me.

Best Regards

Suzie Whittell